

# E- CHALLAN USER MANUAL

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#### **Document Control Sheet**

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## **List of Abbreviations**

- 1. CTS- Core Treasury System
- 2. EMP- Employee
- 3. GSTN- Goods and Services Tax Identification Number
- 4. IFMS- Integrated Finance Management System
- 5. MOB- Mobile
- 6. NEFT-National Electronic Funds Transfer
- 7. OTP- One Time Password
- 8. PC- Personal Computer
- 9. PDF- Portable Document Format
- 10. RTGS- Real Time Gross Settlement
- 11. SBI- State Bank of India
- 12. SMS- Short Message Service
- 13. UK- Uttarakhand



#### 1. Introduction

E-challan is digital service for online Government receipts accounting system of Uttarakhand Government. IFMS software has provided the facility of generating revenue for the Government using e-Challan. Citizens can deposit government money using e-Challan by logging on to the system online. In order to achieve the purpose citizen can deposit amount by submitting cash in the bank along with that user can also submit any sum of money using Net Banking account of any bank. Using this module citizen can generate the challan offline also for manual payment. In case of manual payment, a print copy of offline challan should be submitted at the bank counter. This is a 24X7 facility and citizen can make the payment any time of the day. The User Manual contains all essential information for the users so that they can make full use of the IFMS software. This manual includes a description of the module functions and capabilities, contingencies and alternate modes of operation, and step-by-step procedures for module access and use. For better understanding of the users, graphics has been used wherever possible in this manual.

#### 1.1 Purpose of this document

This document is a generic user guide document for using E- Challan Module and has all the details regarding E-Challan which is helpful for citizens. This document expresses all the working of the module in very simple manner, so that whosoever goes through this piece of document finds it interesting and convenient to work with the software.

#### 1.2 Scope

This user manual is intended to be used by all the departments of Uttarakhand. Separate user manuals have been/are being prepared for other aspects of IFMS software. This user manual is intended to be used by citizens, departments and government organization.

#### 1.3 Organization of User Manual

User manual has been organized to include brief description of E-Challan and their roles and responsibilities, features of E-Challan module, operating instructions, step by step guide for working and **Help-desk and Support facility** for the users in case of difficulties.

#### 1.4 Points of Contact

To help the users working on IFMS software, Finance Data Center operates a help line number **08899890000**, which may be used by the users for their queries and issues. Users may contact help-desk officials anytime between 9 AM to 8 PM during weekdays (i.e. Monday to Saturday) and between 10 PM to 6 PM during holidays.

#### 2. Overview of E- Challan Module

Challan is an official form or other kind of document, piece of paperwork, citation, etc. It is a way of crediting the money to one's bank account through a form, generally used in India and Pakistan as a receipt for payment or delivery.



E-challan is an electronic format of the challan. An e-challan can also be defined as a specific format used for depositing or remitting the contribution or statutory payment at a bank or treasury. E-Challan is an online process for each type of payment and electronic payment i.e. either using the Internet Banking System or using Government receipt accounting system. The E-Payment System will handle automatic reconciliation of the receipt transactions to be received electronically from banks on daily basis and provide the necessary revenue receipt related information online to the users of various sections of FD. System will provide the online reconciliation of receipts collected through e-challan module. When the MIS data is received from the banks the same is uploaded into the portal/system for matching of the data with the data pertaining to the challans generated, which is already available in our server memory. The system check and matches the challan number sent by the bank with the challan number stored in our computer system. If the number matches, the amount paid is matched. If both the challan number as well as the amount matches, the details of payment against the challan in question is stored and the users record in the Revenue Module automatically updates as contribution paid. In case either the challan number or the amount mismatches, the details is kept aside as mismatched challan detail. The mismatched challan details are returned to the banks for checking of the data and sending the same back after corrections as may be required. In such cases the bank has to check the details by obtaining the same from the second copy of the challans kept in their collecting branches.

IFMS Software has following main features:

- 1. Browser Compatible Application
- 2. Single Login for multiple roles- ADHAAR/Mob No/Emp No
- 3. Workflow based system

#### 3. Instructions

#### 3.1 General instructions

IFMS is web-based software; hence it can be accessed using web browser. Following are some of the prerequisites to have best experience of working on the IFMS software:

- 1. Computer System Desktop/Laptop
- 2. Operating system Windows 7/8/10/
- 3. Browser Chrome Version 79.0.3945.117 (Official Build) (64-bit)
- 4. Connectivity 2 mbps and more

#### 3.2 User id and Password

To work on IFMS software the user needs to have an active user id and password. User id, for E-challan in IFMS software, is generated by create E-challan user option provided on the page, any citizen can create his/ her user id as per the requirement. User needs to register himself or herself in E-challan. Registration form is attached below; user needs to fill the form and the user id password will be generated. Password gets expired every 3 months; therefore, to protect his account user is advised to change his/her password regularly. In case the user



forgets his password then he/she may reset it using forgot password link provided on the login page of the E-Challan module. To reset the password, user must know his/her user name and mobile number. In case user has forgotten his/her mobile number or user name then he/she must contact his Finance Data Centre to get it. The password gets locked after 5 unsuccessful attempts. In such cases user should contact finance data center with application with their signature and corresponding id proof for resetting the password.

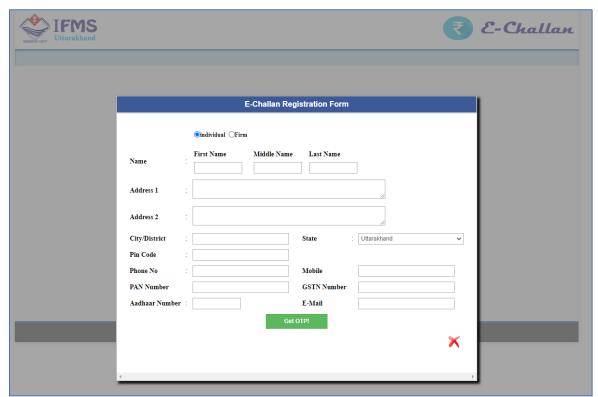


Fig-01

#### 3.3 Cyber Security

IFMS is a web-based application hence exposed to Phishing/Vishing and other kind of cyber threats. Therefore, users are advised to use good antivirus software in their PC and never share their password over the email, WhatsApp, sms or over the phone. User is solely responsible for misuse of their user id's and password.

#### 4. Description and Steps

#### 4.1. How to access the IFMS Software

IFMS software can be accessed by using URL https://cts.uk.gov.in/. Any internet browser (i.e. Chrome, Internet Explorer, Firefox, etc.) can be used for operating the software but it works well in Chrome version 79.0.3945.117 (Official Build) (64-bit) or higher. Login page of IFMS appears as shown below:



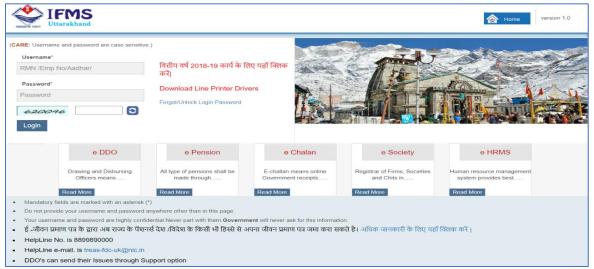


Fig-02

#### 4.2 Logging-onto the E-Challan Application

To log-in, user firstly needs to fetch E- Challan tab provided on the screen 002, which will result in pushing the user to next page shown in the image below. Enter the Login id, password, captcha and click on the "Login" button. The login ID and password will be generated by the user when he/she registers in the E-Challan menu.

#### 4.2.1 Registering in E-Challan

 Firstly, let us see registration process for E-Challan; user is provided with the E-challan button on the home page of IFMS software. User needs to click on the button which will result in directing user to next page that is the login page for E-Challan users, user is directed to the page attached below;

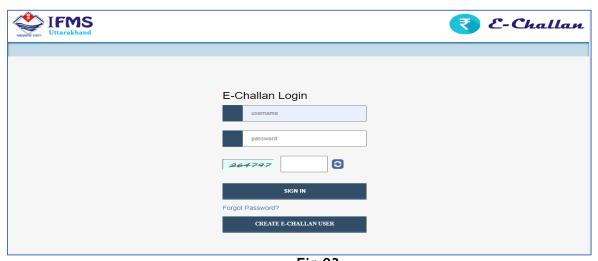


Fig-03



2. Click on Create E-challan user button which is provided at the bottom of the login page, as a result user is directed to the registration form page which is attached below;



Fig-04

- 3. Select Individual or firm based on the type, fill in the form like we have filled as can be seen in the image below; enter name, address, phone number, PAN number, Aadhar and e-mail.
  - Note: Complete form remains same for Firm and individual the only difference between these forms is that on selecting Firm one addition column add up for entering firm name, also for firm it is mandatory to enter GSTN number.

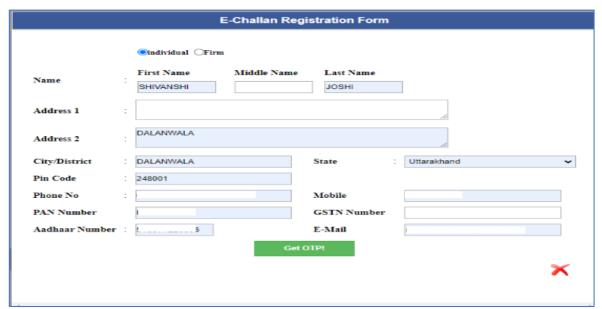


Fig-05



4. Click on get OTP button provided at the form, as a result OTP number will be sent to registered mobile number and notification message in red appears on the screen with the message "OTP has been sent to your mobile number", as can be seen in the image below;



Fig-06

5. Enter the OTP received on registered mobile number in the column provided for entering OTP further click on validate OTP button; as can be seen in the image below;

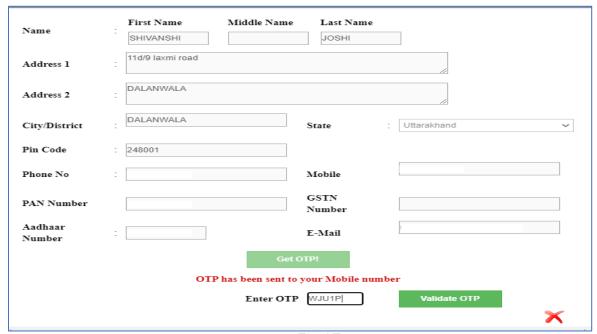


Fig-07



6. On clicking validate OTP button few more fields add up on the screen for creating password. Enter the password as per the convenience further reenter the password that was entered in the previous field. Further enter captcha code i.e. displayed on the screen, finally click on proceed button provided at the bottom of the page, as can be seen in the image below;



Fig-08

7. On clicking proceed button message from CTS in sent to the registered mobile number providing the user id, also the same message is displayed on the screen. Now user has access to active id and password for logging onto E-challan module. User can now start with login page.

#### 4.2.2 Logging onto E-Challan

1. To log-in, user needs to enter active Login id, password, captcha and finally click on the "Sign in" button, as shown in the image below. Login ID and password is accessed using above step i.e. registering in E-challan.



Fig-09



2. After clicking "Sign in" button user is directed to home page of E-Challan. Which is attached below;



Fig-10

#### 4.3 Components of E-CHALLAN

E-Challan module comprised of following 3 components:

- 1. E-Challan Entry: This form is used to make entry for creating challan.
- **2. E-Challan History:** All the challans created by the user using E-challan menu is reflected under E-challan history.
- **3. User Profile:** User is provided with various tabs for updating user profile like changing phone number or updating password etc.

Let us learn how to create E-Challan. Following are execution steps involved in generating E-Challan:

**Execution steps for processing E-Challan**: E-Challan Entry (fill in the form) → confirm data filled → choose payment option → make payment → View E-Challan history

#### 4.3.1 E-Challan Entry

Below is step by step guide for generating E-Challan:

1. User can access E-Challan Entry form by clicking on E-Challan Entry option from menu bar, as a result user is directed to the form attached below;



Fig-11



- Fill in all the required fields in the form, select department name, select office name also select key services. User is provided with drop down list for selecting names. After entering the required details click on continue button provided at the bottom of the page.
  - In order to continue making entry click on continue button.
  - User is also provided with refresh button, for erasing all the fields selected.



Fig-12

- 3. On clicking continue button, few more fields for entering amount starts appearing just below continue button.
  - Select services i.e. name of head code to which the amount is to be credited like we have selected "कोया क्य—विकय से प्राप्तियां". User can select multiple services as well.
  - After selecting name, enter amount in the column provided, after entering amount like we have entered 100rs click on add service button provided just below the enter amount column.

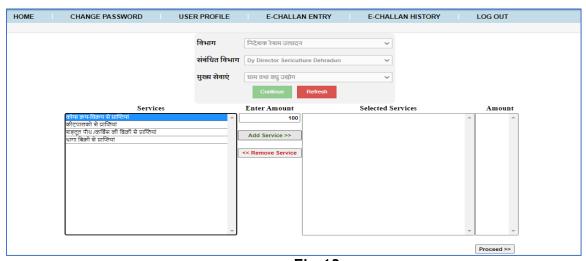


Fig-13



- 4. On clicking add service button as we can see in the image below that the service and amount, we selected in the earlier step is pushed to next column that is selected services.
  - In order to remove the service selected user is also provided with remove service button just below add service button.
  - If satisfied with the service selected and amount entered, click on proceed button provided at the bottom of the page.

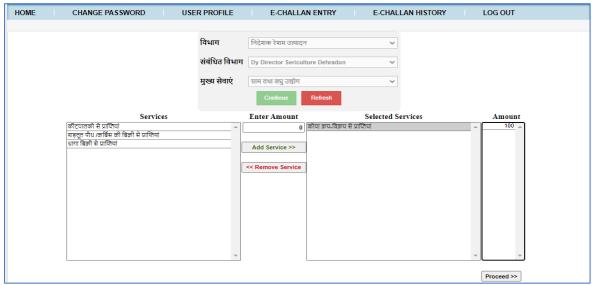


Fig-14

5. On clicking proceed button, message of total challan amount is displayed on the screen like in our case "Total amount is Rs 100" starts displaying as can be seen in the image below. Also, column for writing purpose adds up on the form, enter purpose like we have entered TEST further click on proceed button provided at the bottom of the page.

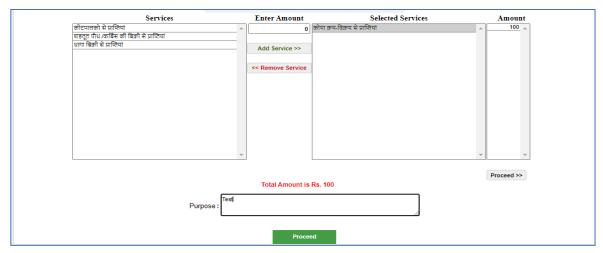


Fig-15



- 6. On clicking proceed button, user is directed to next page that is attached below, this page is confirmation page, which consist of details related to challan which was filled in the earlier steps, like amount, head code to which the amount will be credited. Other than these 3 buttons i.e. are submit to bank, back and print are available;
  - Click on submit to bank button in order to continue for payment.
  - Click on back button in order to refresh all the entries and go back to initial page i.e. E-Challan Entry page. On clicking this button all the entry log will be cleared.
  - Click on print button in order to access printed copy of this particular form.



Fig-16

7. On clicking submit to the bank button, user is directed to next page that is attached below, this page consists of options for mode of payment. Here we have 4 options for payment;

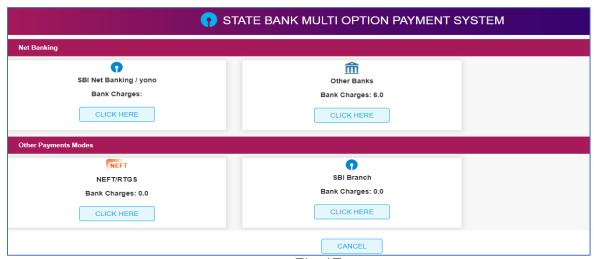


Fig-17



- <u>SBI Net banking:</u> For those who have access to SBI net banking can use this option in order to make payment online. On clicking click here button user will be directed to SBI net banking login page, enter active login id, password and captcha code further click on submit button. User will receive confirmation message on confirming the transaction user will receive OTP in his/ her registered mobile number, enter OTP and submit the form. Within 1-2 min user will receive payment confirmation message.
- Other banks Net banking: For those who doesn't possess SBI net banking and have other bank net banking facility can use this option. The only difference between using SBI net banking and other bank net banking is that for making payment using SBI net banking option is free of cost while for using other banks net banking additional charges will be added.

On clicking click here button user directed to bill desk where user can select his/her bank, select the bank which will redirect the user to selected banks login page, enter active login id, password and captcha code further click on submit button. User will receive confirmation message on confirming the transaction user will receive OTP in his/her registered mobile number, enter OTP and submit the form. Within 1-2 min user will receive payment confirmation message.

- NEFT/RTGS: User can also use NEFT/ RTGS option for making payment.
  - Click on 'click here' button user directed to next page which is attached below; this
    page consists of terms and condition, read the clause and click on check box provided
    at the bottom of the page for accepting terms and conditions, finally click on confirm
    button.



Fig-18

- 2. On clicking confirm button user directed to next page which is attached below; this page consists of details related to challan i.e. amount and head code. This page is confirmation page.
  - Click on confirm button provided on the page in order to continue.



 If the user has made mistake or is not satisfied by the challan entry can user reset button. It will erase the entry log and re-direct the user to E-challan entry page.

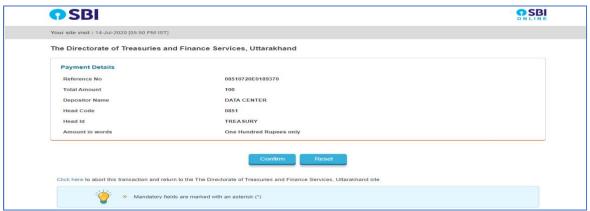


Fig-19

3. On clicking confirm button user directed to next page which is attached below; this page provides account details to which the amount will be transferred, as can be seen in the image below, user is provided with beneficiary account number and IFSC code, which is further required for transferring amount.

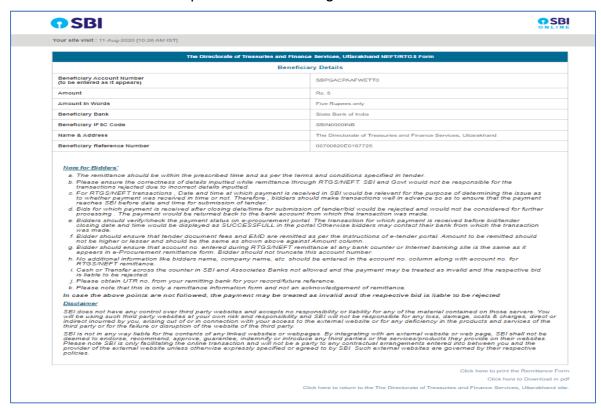


Fig-20



User is provided with 3 different buttons that are;

- 1. Click here to print the remittance form, in order to access printed copy of the form.
- 2. Click here to Download in pdf, in order to download the form.
- 3. Click here to Return to the Directorate of Treasuries and Finance Services, Uttarakhand site, user is directed to next page that is attached below, here message is displayed for pending payment also the user is directed to login page on clicking go to main page. No entry log is saved.

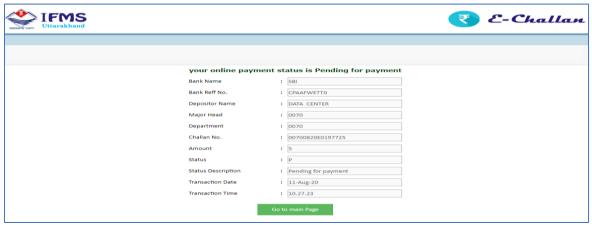


Fig-21

- 4. Download the form and through net banking user needs to transfer the challan amount to the beneficiary account details provided in the above step i.e. in figure 20.
  - SBI Branch: This option is provided for manually depositing cash against the challan in bank.
    - 1. Click on 'click here' button user directed to next page which is attached below; here user is provided with reference no, amount, depositor name, head code to which the amount is to be credited, enter mobile number and date of birth finally click on confirm button.

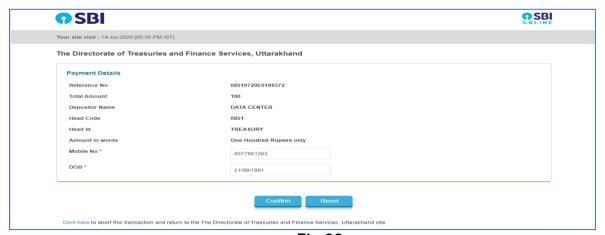


Fig-22



2. On clicking confirm button user is directed to next page which is attached below; here user is provided with reference no, amount, depositor name, head code to which the amount is to be credited, mobile number and date of birth, this page is for confirming that the information is correctly filled.

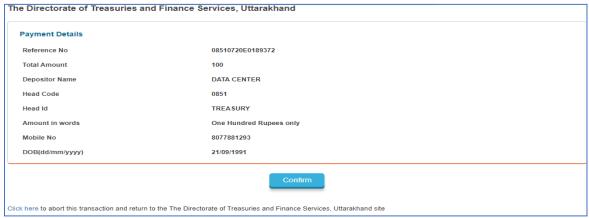


Fig-23

- 3. On clicking confirm button user is directed to next page which is attached below; here user is provided with 2 different buttons that are;
  - 1. Click here to Download in pdf, in order to download the form.
  - 2. Click here to Return to the Directorate of Treasuries and Finance Services, Uttarakhand site, user is directed to next page that is attached below, here message is displayed for pending payment also the user is directed to login page on clicking go to main page. No entry log is saved.

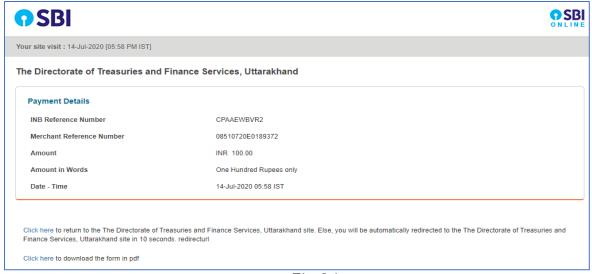


Fig-24

5. Download the form, take out the print and deposit cash in respective SBI bank.



#### 4.3.2 E-Challan History

Below is step by step guide for reviewing history of E-Challan created by user:

1. User can access E-Challan History form by clicking on E-Challan History option from menu bar, as a result user is directed to the form attached below. Page consist of list of all the challans created by the user, whether the challan is submitted in bank or not it will display in the list if challan, also irrespective of the payment method chosen all the challans will display here. User is also provided with status of challan along with view detail button for challan that are still on process and print challan button for those challan that are successfully posted, as can be seen in the image below.



Fig-25



2. For pending cases on clicking view detail button pop up window is generated on the screen displaying a form that consist of details related to challan. As can be seen in the image below;

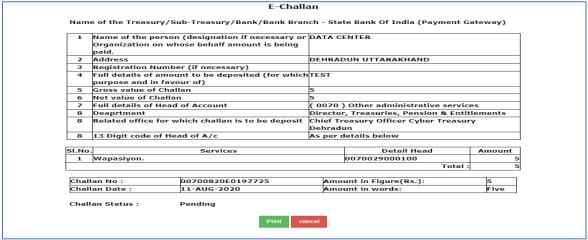


Fig-26

 For successful cases on clicking print challan button user is directed to new window with the copy of challan, user can access printed copy of challan. As can be seen in the image below;

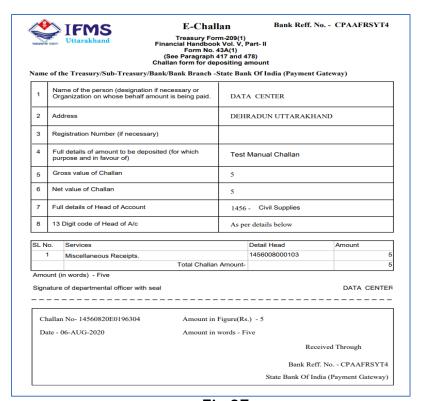


Fig-27



#### 4.3.3 User Profile

Below is step by step guide for updating user profile and password:

 User can update profile for that user can access user profile form by clicking on user profile option from menu bar, as a result user is directed to the form attached below. Page contains details of user as per the details filled at the time of registration. Along with this edit profile and cancel button is provided, as can be seen in the image below.



Fig-28

2. Click on edit profile button provided on the page. As a result, few fields are made editable so that user can make changes as per the current data. User can update address, phone number and e-mail address, other than this user cannot update PAN number, Aadhar number, GSTN number, User name and id, as can be seen in the image below.



Fig-29



3. Make changes and click update profile button, like we updated mobile number, as a result field changed will be updated and message of successful update is reflected at the bottom of the page in red colour, as can be seen in the image below.



Fig-30

4. User can update password, for that user can access password updating form by clicking on change password option from menu bar, as a result user is directed to the form attached below. Here user has to enter old password, new password and retype password. After this click on change password button provided at the bottom of the page. As a result, password will be updated and message of successful update is reflected at the bottom of the page in red colour.

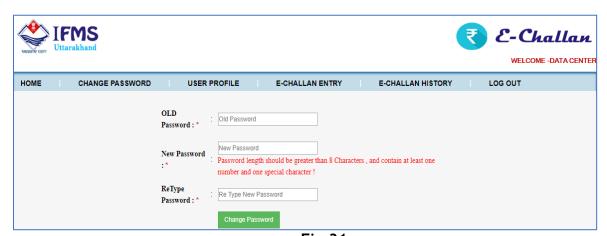


Fig-31