

**निदेशालय कोषागार एवं वित्त सेवायें, उत्तराखण्ड,  
२३-लक्ष्मी रोड, डालनवाला, देहरादून।**

**निविदा सूचना**

विज्ञप्ति संख्या- 1791/13वेंवि0आ0/प्रावि0/नि0को0वि0से0/2011 दिनांक-14जनवरी, 2011

निदेशालय कोषागार एवं वित्त सेवायें, उत्तराखण्ड के अधीन स्टेट डाटा सेन्टर, कोषागार एवं उपकोषागारों के कम्प्यूटरीकरण हेतु 13 वें वित्त आयोग की संस्तुतियों के अनुक्रम में प्रदेश के कर्मचारियों/पेंशनरों का डाटा बेस बनाये जाने के लिये कम्प्यूटर एवं सहवर्ती उपकरणों के क्रय के लिए अनुभवी Original Equipment Manufacturer (OEM) फर्मों से FOR Destination सहित मोहरबन्द (सील्ड) निविदाएँ निदेशालय, कोषागार एवं वित्त सेवायें, उत्तराखण्ड, 23-लक्ष्मी रोड, डालनवाला, देहरादून में आमंत्रित की जाती है। निविदा के विस्तृत नियम एवं शर्तें निविदा फार्म के साथ प्राप्त की जा सकेंगी। निविदा का आवेदन पत्र एवं विस्तृत नियम एवं शर्तों का विवरण प्राप्त करने तथा निविदाएँ जमा करने एवं खोले जाने का विवरण निम्न प्रकार है :-

01. प्रति निविदा आवेदन पत्र शुल्क वाणिज्य कर सहित कुल रू0 1135/- (एक हजार एक सौ पैंतीस मात्र) नियत की गयी है।
02. निविदा प्रपत्र प्राप्त करने की अन्तिम तिथि दिनांक-31-01-2011 समय अपरान्ह 5.00 बजे तक नियत की गयी है।
03. निविदादाता निविदा प्रपत्र को इन्टरनेट पर वेबसाईट [www.ua.nic.in/uk.gov.in/](http://www.ua.nic.in/uk.gov.in/) के मुख्य पृष्ठ पर Department के अन्दर Treasuries CTS/e-kosh में Tender पर जाकर डाउनलोड करके भी प्राप्त कर सकते हैं। निविदा जमा करते समय निदेशक, कोषागार एवं वित्त सेवायें, उत्तराखण्ड, देहरादून के पदनाम से निविदा प्रपत्र शुल्क का बैंक ड्राफ्ट, जो भारतीय स्टेट बैंक, देहरादून से आहरित हो, को अनिवार्य रूप से जमा करना होगा।
04. तकनीकी बिड दिनांक-02-02-2011 को अपरान्ह 2.30 बजे निदेशक, कोषागार एवं वित्त सेवायें, उत्तराखण्ड, देहरादून की अध्यक्षता में निदेशालय के सभागार में इच्छुक निविदादाता/अभिकर्ताओं की उपस्थिति में खोली जायेंगी। तदोपरान्त सफलतम् फर्मों की वित्तीय बिड खोली जायेगी।

निदेशक,  
कोषागार एवं वित्त सेवायें, उत्तराखण्ड।

# Director of Treasuries & Finance Services,23 Laxmi Road,Dehradun (Uttarakhand)

Tender Documents for procurement of Computer Hardware and peripheral for Treasuries, Sub Treasuries and Finance Data Centre in the state

Cost of Tender form	:	Rs. 1135.00
Earnest Money (with Tender)	:	As per Annexure IIIC
Last Date of Selling of Tender	:	31-01-2011 5.00 PM
Last Date of Submission of Tender	:	02-02-2011 up to 2.00 PM
Date of Opening of Technical Bid	:	02-02-2011 2.30 PM
Date of Opening of Financial Bid	:	02-02-2011 4.30 PM

## Tender form Issued To:-

M/s .....

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.....

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Dear Sir,

**TENDER DOCUMENT – COMPUTER HARDWARE**  
**TENDER NO.01/dtfs/2010-11 tender For Supply & Installation of Computer Hardware/Peripherals at Finance Data Centre, Treasuries & Sub Treasuries in the state**

Sealed tenders are invited for supply and installation of computer hardware/thin clients/UPS/peripherals for State Data Centre of uttarakhand and Treasuries/Sub treasuries as per the configuration and terms and conditions listed in the enclosed Annexure.

1. The tender are invited under two bid system. Technical bid as per eligibility criteria specified under clause 2 and Financial bid containing commercial terms and Rates. Financial bid of those bidders will be opened who will be declared successful in technical bid.

2. This tender is restricted to vendors empanelled with DGS&D or NICSi for supply of Computer hardware/thin clients/UPS/peripherals. The eligibility criteria for the Venders are as under:

- He should be an Original Equipment Manufacturer (OEM)
- He should have all the valid registration for all statutory requirements such as PAN,TIN etc
- He should have good service network in Uttarakhand
- He should have the valid empanelment with DGS&D or NICSi

**3. THE QUOTE FROM VENDORS OTHER THAN ABOVE WILL NOT BE ACCEPTED.**

4. The necessary Tender Documents are attached in the form of Annexure as detailed below:

1. **ANNEXURE - I** contains instructions to the vendors for the tender. The Terms & Conditions (Annexure I) is to be signed on each page by the authorized signatory of the company under the company seal and submit the filled-in ANNEXURE – I format (with enclosures, if any).

2. **ANNEXURE 'II'** is a format of undertaking to be given by the Manufacturers in the case of Non-OEM products.

3. **ANNEXURE 'IIIA'** is Technical bid document which will contain eligibility criteria for participation in the Tender.

4. **ANNEXURE 'IIIB'** is financial bid document .Vender has to quote item wise rate of equipments on FOR Destination basis inclusive of all taxes, Cess, Levies ,charges etc.

5. **ANNEXURE 'IIIC'** contains item wise details of Earnest Money Deposit (EMD) which has to be enclosed with the tender document.

6. **ANNEXURE – IV** is a composite format, which, besides detailing the technical specifications of the items, also provides space to indicate/ record your response in an unambiguous manner. The response / offer should be indicated with 'Y' for Yes or 'N' for No in the appropriate column. For any other supplementary information a separate sheet should be used. On completion, you should sign on each page under your company seal.

7. **ANNEXURE – V** contains destination (location) wise bill of materials, where equipments have to be installed by vender
8. **ANNEXURE - VI** contains specimen of the Performance Bank Guarantee.

5. All the Annexure should be properly filled-in wherever necessary and to be submitted duly signed by the Authorized Signatory (ies) of the Company along with the Company Seal in all the pages.

6. The Tender documents in sealed cover with all the relative annexure as detailed above should reach "Director Treasury & Finance Services, 23-Laxmi Road, Dalanwala, Dehradun upto 2.00PM of 02-02-2011. Tender received after due date & time will not be accepted. **The envelope should be super scribed as "Tender for supply of Computer Hardware and peripheral-Due on 02.02.2011.**

7. The Technical bids will be examined by tender committee which may call for clarifications/ additional information from the vendors which must be furnished to the committee in the time stipulated. It may happen that the committee may determine that a particular vendor is technically acceptable in some categories of items only. Such vendors will then be eligible to make commercial bids only in respect of such categories. The prices quoted should be F.O.R. destination inclusive of all taxes, duties, levies, VAT, transport, transit insurance, loading-unloading, installation charges etc.

8. To ensure uniformity at the time of evaluation and finalization of offers you should **strictly follow the format & procedure** indicated in the Annexure and also adhere strictly to the indicated configuration while submitting the offer.

9. The configurations given in the Tender Documents are the minimum level of configurations that are required. **You may choose to supply higher/better/enhanced systems/storage devices/peripherals, but the tender should be for the specified configuration only and no downward deviation from the specified configurations will be permitted. The department for any offers with higher configuration will give no additional weight age.**

10. All technical bids should be accompanied by:

I. A Pay order/demand Draft of Rs 1135.00 favoring "Director Treasury and Finance Services, Uttarakhand payable at Dehradun "towards cost of the tender documents.

II. A Pay order/demand Draft of Rs (as per Annexure-IIIC) favoring "Director Treasury and Finance Services, Uttarakhand payable at Dehradun "towards EMD.

III. Technical bids not accompanied with the above Pay order/Demand Drafts are liable to be rejected.

IV. Annexure I, II & IV.

11. Last date of submission of bid is 02.02.2011 till 2.00 pm

Date of opening of technical bid 02.02.2011 at 2.30 pm

Date of opening of financial bid 02.02.2011 at 5.00 pm

The tender documents can be purchased upto 5.00 pm of 31-01-2011 from O/o Director Treasury & Finance Services, 23-Laxmi Road, Dalanwala, Dehradun by submitting a demand draft of Rs 1135.00, drawn in favor of Director Treasury & Finance Services, Uttarakhand payable at Dehradun and an authorization letter of firm/company or tender document can also be used after downloading from our website [www.ua.nic.in/uk.gov.in/](http://www.ua.nic.in/uk.gov.in/) main page >Department>Treasuries CTS/e-kosh>Tender. If tender document is downloaded from the departmental website, cost of tender documents must be paid with the technical bid, which should not be later than 31-01-2011.

All completed tender documents can be delivered in the tender box kept in O/O Director Treasury & Finance Services, Uttarakhand, 23-Laxmi Road, Dalanwala, Dehradun during office hours of all working days or through Registered Post/Courier, before due date and time. (I.e. 02-02-2011, 2.00pm)

Yours faithfully,  
Director Treasuries & Finance Services,

**ANNEXURE - I**

**TENDER DOCUMENT FOR PROCUREMENT OF COMPUTER HARDWARE &  
PERIPHERALS**

**TERMS & CONDITIONS OF THE TENDER**

**1. GENERAL.**

1.1 The response to the present tender will be submitted by way of two stage bidding process. The technical details with the relevant information/ documents/ acceptance of all terms and conditions strictly as described in this tender document should be submitted.

1.2 Tender should strictly conform to the specifications. Tenders not conforming to the specifications will be rejected summarily.

1.3 Any incomplete or ambiguous terms/conditions/quotes will disqualify the offer.

**1.4 All Items in ANNEXURE – III B, the L1 rate and L1 vendor will be decided item-wise only.**

1.5 The Department reserves the right to accept/reject any or all tenders without assigning any reasons therefore.

1.6 Any set of terms and conditions from the Vendors are not acceptable to the Department.

1.7 The Department reserves the right to stop the tender process at any stage and go in for fresh tendering without assigning any reasons.

**1.8 The L1 rates finalized in the tender will be valid for 6 months and L1 vendor is bound to execute the orders placed at L1 rates during the currency of the tender.**

**1.9 The Department reserves the right to impose and recover penalty from the vendors who violate the terms & conditions of the tender including refusal to execute the order placed on them for any reasons.**

**1.10 The vendor(s) who do not qualify in the technical bid will not be considered for financial bidding.**

Should you require any further clarification, please get in touch with the following officers of this Department within seven days of tender notification date, after which no such communication will be entertained:

Shri A S Chauhan	Addl Director	Ph	0135- 2710078
Shri. N.S. Negi	Technical Officer NIC	Ph	0135- 2713742
Shri. P.C. Joshi	Finance Officer (Accounts)	Ph	0135- 2653628

## 1) INSTRUCTIONS TO THE VENDORS:

2) **NAME OF WORK:** Supply & installation of computer hardware/ peripherals/ Thin Clients/ Online UPS including operating system installation at the Data Centre, Dehradun, Treasuries and Sub-Treasuries in various location at uttarakhand.

3) Please read the terms & conditions governing the tender carefully.

4) Please fill in the relevant information in the blanks provided.

5) Please sign in full by the Authorized Signatory (ies) with Company Seal in all the relevant Annexure return the complete set in sealed cover. .

6) Please also note that:

a) The technical bid of tender should be covered in separate envelop super scribing "**Technical Bid** " and Financial Bid of tender should be covered in separate envelop super scribing "**Financial Bid**". Both the envelop should be covered in a separate envelop super scribed "**TENDERS FOR SUPPLY OF COMPUTER HARDWARE & PERIPHERALS TO Director Treasury and Finance Services, Uttarakhand**" - **DUE DATE: 02.02.2011** and are due to be submitted by/before **2.00 P.M.** at the office of the Director Treasury and Finance Service, 23-Laxmi Road, Dalanwala, Dehradun-248001. The sealed envelope containing the Technical bid shall be opened after **2.30 PM** on same day at he office of the Director Treasury and Finance Service, 23-Laxmi Road, Dalanwala, Dehradun-248001 in the presence of vendors or their duly authorized representatives empowered to negotiate on behalf of the vendors, who choose to be present. Vendors' representatives shall produce a letter of authority in this regard.

b) The Department reserves the right to cancel the tender without quoting any reason.

c) No consideration will be given to a tenders received after the time stipulated above and no extension of time will be permitted for submission of tender.

d) The vendor will submit his tender after carefully examining the document/ conditions and the items covered under the tender.

e) Tenders not fulfilling any or all of the conditions prescribed or which are incomplete are liable to be rejected.

f) No amount should be quoted as charges during warranty period or for training charges, violation of these instructions would entail disqualification.

g) **All prices should be quoted F.O.R. destination(as per schedule-VI) inclusive of all taxes and contingent cost including central sales tax, vat, excise, packing & forwarding, transportation, insurance, handling and installation etc.,** Tenders offering any discounts may be disqualified.

h) During the validity period of tender quotes, any upward change in the exchange rate/excise duty and customs duty are to be borne by the vendor. In the event of any downward revision of levies/duties etc., the same should be passed on to the

Department, notwithstanding what has been stated in the tender or in the Letter of Intent/Purchase Order.

- i) No price escalation adjustment or any other escalation will be payable.
- j) The vendor should obtain requisite road permit wherever applicable.
- k) Canvassing in connection with tenders is strictly prohibited and tenders submitted by vendors who resort to canvassing are liable to be rejected.
- l) Unconditional confirmation from the lowest tender that they agree to supply the items covered under the tender at the finalized rate must be furnished by 4.00 P.M. of the succeeding day on which commercial quotes are finalized.

### **3. CONDITIONS GOVERNING THE TENDER:**

- 1) **Signature:** The authorized person(s) should sign the Tender Document and related Annexure only. A copy of the letter issued by competent authority authorizing the person(s) to sign on behalf of the company should be enclosed.
- 2) **Equipment:** The vendor should supply Computer equipment, hardware and software to Department and carry out their installation at SITE (as per Annexure-VI) as per the requirement of the Department. Unless otherwise specifically referred, all the items of computers, peripherals, Thin Clients, Online UPS and other items referred in the tender document should be referred to as EQUIPMENT in this document.
- 3) **Installation:** The equipment should be installed **at the locations mentioned in the Annexure-VI** which shall be referred to as SITE in this document. This would include installation of the operating systems, whether supplied by the vendor or provided by the Department.

### **4. Delivery:**

4.1. The equipment should be delivered within **5 weeks from** the date of placing the letter of Intent/Purchase order and installed within **two week** thereafter. In case any vendor awarded the contract is unable to deliver equipment by the stipulated delivery date, Department will charge a **penalty of 1%** of order value for every week of delay, subject to a **maximum of 5%** of the order value or will cancel the purchase order. The amount of penalty so calculated shall be deducted at the time of making payment. In the event of cancellation of the order, the vendor shall not be entitled to any compensation. Time shall be the essence of the contract.

4.2. After the delivery of equipments, any delay in completion of installation beyond 2 week will attract the same penalty as indicated in **para 4.1 above**. The installation and testing should be done to the satisfaction of the Department.

4.3. The Department reserves the full right to take any action as it deems fit in case the vendor does not make delivery by the stipulated delivery dates including invoking of the Performance Guarantee held with the Department.



4.4 The hardware along with all peripherals should be supplied in full, part shipment is not acceptable unless otherwise mentioned in the letter of intent/ purchase order or with the prior permission of the Department.

4.5. All internal components of the equipments should be valid components of that brand.

4.6. The vendor shall deliver, along with the Equipment, a complete set of systems documentation and software manual. In the case of critical internal components Like Hard disks, Mother Boards, Controller Cards, Tape/Disk/DAT drives etc., The manufacturer's literature/product system documentation describing the model/make and functionalities, features etc., shall also be supplied along with equipment.

**5. Quantities liable to vary:** The quantities are liable to alteration by omission, deduction or addition and it should be clearly understood that the contract is not a lump-sum contract. Payment shall be regulated on the actual quantities of supply made or work done at the accepted rates.

**6. Vendor not to make any alteration in document:** No alterations, which are made, by the vendor in the specifications or probable quantities accompanying this notice shall be recognized, and if any such alterations are made, the tender shall be invalid. Any tender, who purports to alter, vary or omit any of the conditions herein, is liable to be rejected.

**7. Vendor to gather all information for/bear cost for submitting tenders:**

i.) The vendor must obtain for himself on his own responsibility and at his own expenses all the information necessary including risks, contingencies and other circumstances to enable him to prepare a proper tender and to enter into a contract with the Department.

ii.) The vendor should also bear all the expenses in connection with the preparation and submission of his tender.

iii.) The vendor whose tender is accepted shall not be entitled to make any claim for increase in the rates quoted and accepted.

**8. Tender to be complete, adequate and cover all taxes, contingent costs including insurance:** - The tender must be complete in itself, properly worked out to cover all the vendor's obligations under the contract and all matters and things necessary for the proper completion of the work, and the rates quoted therein must be correct and sufficient to cover the vendor's costs, overheads and profits etc., completely for the individual items of work including cost for all necessary materials and labor, taxes, excise or any other such tax or duty levied by Govt., Central or State or Local Authority as on the date of submitting tenders, if and as applicable, insurance against loss or damage by fire, theft or other usual risks during transit, and till the work is completed at site and handed over to the branch/office in all respects according to the true meaning and intent of the contract.

**9. Quoted rates not subject to escalation:** The rates should not be subject to any escalation in prices of components, basic material, exchange rate, taxes, duties, railway/freight and the like, labor rates, octroi (where applicable) etc.

10. The rate should be firm for a period of six months from the date of opening of tender.

**11. Rights of Department:**

- i) The Department does not bind itself to accept the lowest quote and reserves the right to reject any or all the quotes received, without assigning any reason therefore.
- ii) While placing the Purchase Order, the Department further reserves the right to delete or reduce any item without assigning any reason therefore.

**12. Assigning Work:** The work or any part of it should not be transferred, assigned or sub-let without the written consent of the Department.

**13. Other agencies at work:** The vendor shall be required to co-operate and work in co-ordination with and afford reasonable facilities for such other agencies/specialists as are/may be employed by the Department on other works/sub-works in connection with the project/scheme of which this work forms part and in this connection it shall be deemed that the vendor has prior to submitting the tender inspected the premises and taken all circumstances into consideration.

**14. Acceptance Testing (At the discretion of the Department):**

- i) Inspection/Acceptance test shall be carried out to the satisfaction of the Department at the factory and at site.
- ii) The Inspection/Acceptance Test shall be designed by the department and conducted by the Department's officials to their satisfaction. The vendor shall provide/extend necessary assistance to the Department in the conduct of the acceptance tests/inspection.

**15. Release of Shipment from the Check Post:** It is to be clearly understood that hardware and other peripherals shipped from factory, will be got cleared from Check post by the vendor.

**16. PAYMENT TERMS:** The payment will be made as mentioned below. The vendor should submit the bills to the Director Treasury and Finance Services, Uttarakhand in duplicate.

- a) 90% payment after the delivery and successful installation of the system subject to recoveries if any, on account of penalties as provided for in this document. .
- b) 10% after obtaining the Performance Bank Guarantee for the equivalent amount. Performance Guarantee to be valid till expiry of warranty.
- c) Any financial claims relating to the order will not be entertained after 1 year from the date of purchase order.

d) **DOCUMENTS TO BE ENCLOSED:** Invoice(s) reflecting taxes and duties, delivery challan duly acknowledged by the consignee, packing slip, Installation Report covering all the items supplied and duly signed by the consignee office evidencing satisfactory installation of the items supplied etc., **all in duplicate**. The Invoice and Delivery Challans should indicate the Part Numbers of the various original components of OEM. **A copy of the relative Purchase Order should also to be submitted along with your claim. Any change in the parts/part numbers other than those quoted in the tender is not acceptable and may lead to cancellation of order.**

**17. Training:** At the time of installation of equipments, vendor shall provide free on-site brief user training specific to the hardware supplied to the officials of the Department.

**18. Transfer of Ownership:** Transfer of ownership of the property shall be effective as soon as the equipment is installed, tested and accepted by the department after conducting acceptance tests as specified in clause 14.

**19. Insurance:** Vendor shall arrange for suitable transit insurance cover at no extra cost to the department, which will cover the period till the system is installed as mentioned in para 8 and para 18.

**20. Warranty :**

20.1. All the hardware supplied under this tender of Annexure V should carry 60 months unconditional onsite comprehensive warranty or standard warranty whichever is higher.

20.2. Vendor shall provide to the Department 60 months as detailed above, free maintenance service from the date of installation of equipment or 63 months from the date of delivery whichever is earlier, which shall include preventive maintenance, repair/replacement and free provision of spares, parts, kits (excluding consumables) as and when necessary from the date of satisfactory commissioning of the EQUIPMENT by the vendor and acceptance by the Department. This condition also applies towards system software and application package delivered by the vendor along with the system. The vendor should particularly ensure that the systems and other software are free from all types of Virus and does not cause disruption or other damages to the computer system or information and data contained in the computer system at the time of installation or subsequently. Detailed conditions and covenants governing Repairs and Maintenance Services are furnished in para 27.

**20.3. On-site Repair and Maintenance Services:** The Vendor shall arrange for services of qualified service engineers having sufficient knowledge of both hardware and software, acceptable to the Department at the time of installation and during warranty period for trouble shooting, repair and replacement of all kits or parts and spare parts and to render such other support services, as may be necessary for satisfactory functioning of the EQUIPMENT, as stipulated in the para 27. No charges, fees, accommodation, boarding etc. shall be paid or provided by the Department to the service engineer or his assistants, if any.

**21. Maintenance Contract (AMC):** The vendor shall provide Maintenance services for the EQUIPMENT at the quoted rates for two years after warranty. The vendor shall not increase the AMC rate and shall keep it frozen for two years after the expiry of the warranty period. The Department may however, elect for comprehensive maintenance by a third party or undertake in-house maintenance with the backup support from the vendor. The vendor, in case the Department opts for third party/in house maintenance shall provide required support services by way of actual maintenance by their engineers and/or arrange for supply of kits or parts and spare parts on terms to be mutually agreed upon. The vendor shall provide/continue to provide support for the hardware for at least seven years from the date of acceptance. However, the rates after 5 years from the date of installation would be at a rate to be mutually negotiated based on prevailing hardware cost and market MC rates. The department may change the terms of the future AMC, if necessary, to meet changing needs, on mutual agreement with the vendor.

22. **Subcontracting:** The vendor shall not, without the prior written consent of Department, sub-contract or permit anyone other than the vendor's own personnel to perform any of the work, services or other performance required of the vendor.

23. **Equipment Attachments:** Department shall have the right to make changes and attachments to the EQUIPMENT provided such changes or attachments do not prevent proper maintenance from being performed, or unreasonably increase the cost of performing repair and maintenance service.

**24. Earnest Money Deposit:**

24.1. The vendor shall have to deposit with the Department an amount (As per annexure IIIC) as Earnest Money Deposit along with the Technical Bid. The deposit so collected will be refunded to all the bidders except L1 Vendor upon finalization of the Tender. The deposit will be refunded to the L1 Vendor only after the expiry of the validity of the tender price i.e. six months and upon satisfactory performance of the orders placed in terms of the subject tender.

**25. Others:**

25.1. The vendor shall warrant that the repair and maintenance service/ products offered for sale do not violate or infringe upon any patent, copyright, trade secret or other property right of any other person or other entity. The vendor shall indemnify Department from any claim, directly or indirectly resulting from or arising out of any breach or claimed breach of this warranty.

25.2. The vendor shall further explicitly absolve the Department of any responsibility/liability for use of systems/software delivered along with the equipment and of all cases of possible litigation /claims directly or indirectly arising out of any breach/claimed breach of patent/copyright /license/trade secret or other entity of the equipment sourced either from third parties or from themselves.

25.3. The vendor shall, on request from the department, furnish detailed information on training courses, which can be arranged by the vendor for the computer, for the computer hardware maintenance personnel. In the event of the department electing to maintain the computer hardware by its own personnel or those of the third party nominated by the Department, the vendor shall, on a notice of 60 (Sixty) days to arrange to impart comprehensive training in order to equip such personnel with full capability for satisfactory maintenance of the computer hardware. The vendor shall also supply necessary engineering manuals, test equipments etc., as required for maintenance. The cost of such training and supplies shall be mutually negotiated.

25.3. Application software packages/operating system software packages/ software upgrades etc., along with license to use, normally made available by the vendor to their customers/users shall be provided to the Department and at no additional cost.

25.4. The vendor and their employees shall strictly undertake not to communicate or allow to be communicated, to any person or divulge in any way any information relating to the ideas, concepts, know-how, technique, data, facts, figures and all information whatsoever concerning, or relating to the Department and its affairs to which the said employees have access in the course of the performance of their obligations to the Department.

25.5. Within the period of warranty/maintenance cover stipulated in para 20 & 21 above, the Department shall have the right to: -

- Shift the EQUIPMENT to an alternate site at its choice.
- Disconnect/connect/substitute computer systems and/or peripherals, acquired from another vendor also.
- Install electronic components such as circuit cards etc., to enhance the System's performance.

25.6. The computer systems, peripherals, electronic components, circuit cards etc., referred to above may be obtained by the department from the vendor after Advance consultation with the representative of the vendor, who would not unreasonably withhold consent in these matters. Department shall bear the charges for such shifting and reinstallation and vendor should provide necessary assistance to Department for the smooth reinstallation process. The conditions contained herein would continue to be binding on the vendor after such shifting and reinstallation.

25.7. All disputes and differences of any kind whatsoever arising out of or in connection with this purchase order shall be referred to arbitration. The arbitrator may be appointed by both the parties or in case of disagreement; each party may appoint an arbitrator and the decision of the arbitrator(s) shall be final. Such arbitration shall be governed by the provisions of the Indian Arbitration Act.

## **26. CONDITIONS GOVERNING REPAIR AND MAINTENANCE SERVICES (DURING WARRANTY & AFTER WARRANTY PERIOD)**

26.1. The Vendor should undertake to provide the Department at least 60 months (as the case may be) free maintenance service, which will include repair and maintenance of all kits or parts and spare parts from the date of commissioning of the Systems. This is also applicable to system software. Thereafter, the Department may decide for continued maintenance by the vendors at AMC rates quoted in the tender and found acceptable or may opt for comprehensive maintenance by a third party, or undertake in-house maintenance if needed with the backup support from the vendors. The vendor shall keep spares of essential & critical kits or parts of the EQUIPMENT, as may be required to ensure that related problems are solved within a maximum period of 4 hours from the time of reporting of the call and to keep the down time minimal. This should be kept either at the site/ location or a place determined by us.

26.2. The vendor, if he chooses, may install his own standby system of identical specification. If such system is acceptable to the Department, the period of use of such system shall be deducted from the downtime for all purposes.

26.3. The vendor shall agree to maintain the EQUIPMENT in good working order and for this purpose shall provide the following repair and maintenance services:

a) **Preventive Maintenance:** The VENDOR shall conduct Preventive Maintenance (including but not limited to inspection, testing, satisfactory execution of all diagnostics, replacement of unserviceable parts, cleaning and removal of dust and dirt from the interior of the EQUIPMENT, and necessary repairing of the EQUIPMENT) at least once in three months, on a day and at a time to be mutually agreed upon. Notwithstanding the foregoing, the VENDOR recognizes Department's operational needs and agrees that Department shall have the right to require the vendor to adjourn Preventive Maintenance from any scheduled time to a date and time, not later than fifteen working days thereafter.

b) The vendor shall correct any faults and failures in the EQUIPMENT and shall repair and replace worn out defective parts of the EQUIPMENT immediately. In case where unserviceable parts of the EQUIPMENT need replacement, the vendor shall replace all such parts, at no extra cost to Department with brand new parts or those equivalent to new parts in performance. Provided that if the VENDOR is required to replace consumables, these will incur additional charges. The VENDOR in effecting any such replacement shall not remove the equipment or any part thereof until the vendor is ready to move in substitute equipment or part or parts to replace it. If the replaced part or parts are not identical in all respects to the part replaced, the VENDOR shall inform Department in writing at the time of such replacement. Department in such case have the right to request the VENDOR to replace the parts with the original compatible parts only and the VENDOR comply with such request forthwith.

c) The VENDOR shall ensure that faults and failures intimated by Department as above are diagnosed and repaired within four hours. If the repair work is expected to be prolonged beyond four hours of downtime, the vendor shall replace the defective EQUIPMENT with STAND-BY EQUIPMENT immediately, and restore operations.

d) Performance Expected: System uptime for the purpose of this document is defined as productive and error free time of the equipment reckoned on a quarterly basis and the system uptime efficiency shall be computed as under:  $(\text{Total time} - \text{Down Time}) / (\text{Total time}) \times 100$ . Where Total Time is working hours on all working days not including Sundays and holidays. Down time is the aggregate time lost due to any equipment malfunction and non-availability of remedial maintenance during the quarter.

**Performance:** The vendor shall guarantee and ensure post installation System Uptime efficiency of 98% for the full configuration of the equipment, in every quarter.

**Penalty:** Without prejudice to any of the Department's other rights and remedies, a penalty at the discretion of the Department may be levied subject to a maximum of Rs.1000/- per day, for failure to deliver the guaranteed uptime or defaults therein for downtime exceeding four hours on any EQUIPMENT and shall be deducted by Department from the 10% retention money held by the Department/invocation of Bank Guarantee/Maintenance Contract charges, Security Deposit etc., payable by the Department, if any.

e) The vendor shall also guarantee that there shall not be more than three failures of critical components such as File servers/Other Servers, PCs, Thin Clients, Drives, switches, UPS in any calendar quarter at any site. In the event of more than three failures in the critical components, the vendor shall REPLACE the defective equipment with NEW compatible equipment, acceptable to the Department immediately.

f) SPARE PARTS AND TEST EQUIPMENT: The vendor shall undertake to maintain necessary tools, test equipment, sub-assemblies, kits of parts, components and spare parts for 7 years (including warranty period) from the date of installation of EQUIPMENT at SITE, to enable it to fulfill the obligations.

g) In the event the vendor decides to discontinue the supply of sub-assemblies, kits of parts, components and spare parts for EQUIPMENT purchased after expiry of said seven years, the vendor shall **give 12 months** prior notice to such discontinuance and assist Department to make alternative arrangements.

h) All engineering changes generally adopted hereafter by the VENDOR for equipment similar to that supplied shall be made to the EQUIPMENT at no cost of Department.

i) A log/register shall be maintained INDIVIDUAL ITEM-WISE by the Service Engineer at the SITE to record each incident of EQUIPMENT malfunction, errors, faults, failures, defects, etc., indicating the date and time at which the vendor was informed or noticed the malfunction, errors, faults, failures, defects, etc., and the date and time of commencement and successful completion of repair work and nature of repair work performed on the equipment together with a description of the cause for work, either by description of the malfunction, errors, faults, failures, defects etc., or as discovered, and repaired during the regularly scheduled Preventive Maintenance. Department shall use the same log for recording the nature of malfunction, errors, faults, failures, defects, etc., observed in the equipment the date and time of their occurrence and the date and time of their communication to the vendor. The entries in the register under the initials of a Department representative shall constitute conclusive proof of the malfunction, errors, faults, failures, defects, etc.

#### **27. CERTIFICATION AND AUTHORISATION**

28.1 The vendor should be an Original Equipment Manufacturer OR should be in a position to supply the EQUIPMENT manufactured by reputed and empanelled vendors only. The vendor should have manufacturing unit with ISO certifications. The tenders for the products without these certifications shall be rejected.

28.2 In case any vendor offer to supply the brands of other OEMs, the vendor shall produce a declaration from the OEMs extending full guarantee and warranty as specified in the tender by the Department. The format of declaration to be produced by the vendor is enclosed as per Annexure 'II'. Submission of the declaration signed by the OEMs is compulsory, otherwise the bids will not be considered.

28.3 The vendor shall undertake that all the components/ parts/ assembly/ software shall be original new components/parts/assembly/software from the respective OEMs of the products and that no refurbished/duplicate/second hand components/ parts/ assembly/ software are being used or shall be used.

ACCEPTED THE ABOVE CONDITIONS

SIGNATURE OF THE VENDOR

MANUFACTURERS AUTHORISATION FORM

Ref No: Date:

To,  
Director  
Treasury and Finance Services, Uttarakhand  
23,Laxmi Road, Dalanwala, Dehradun-248001

Dear Sir,

Sub: Tender No.

We.....who are established and reputable manufacturers of

.....

Having factories at .....and.....do hereby authorize M/s.....

(Name and address of vendors) to submit a bid and sign the contract with you for the goods manufactured by us against the above Tender No.....dated.....

We hereby extend our full guarantee and warranty as per the clauses of contract based on the terms and conditions of the Tender for the goods and services offered for supply by the above firm against this Tender.

Yours faithfully,

( )

Name of the Manufacturer

**Note:** -

1. This authorization form is to be submitted by Non-oem who is empanelled with DGS&D/NICSI for their equipment.
2. This letter of authority should be on the letterhead of the manufacturer and should be signed by a person competent and having the power of attorney to bind the manufacturer. It should be included by the bidder in its bid.



**Technical Bid**

1. Name of Firm/OEM :-----
2. Registered Address :-----  
-----  
-----
3. PAN No -----
4. Phone No -----
5. Year of Registration -----
6. Registration No -----
7. TIN No -----

## 8. Details of Earnest Money Deposit

DD No DD Date  
 Amount Rs  
 Name of Bank & Branch

## 9. Details of Tender Document Value

DD No DD Date  
 Amount Rs  
 Name of Bank & Branch

10. Notary Affidavit of the fact that firm is not in legal dispute with any Government department and not blacklisted/banned by any Govt. agency.

11. Details of Service Network in Uttarakhand.

12. Details of Empanelment with DGS&D/NICSI.

(Please attach attested copies of documents required as per clause 3, 6, 7, 10, 11, 12)

Signature of Bidder with Seal

**Financial Bid**

Sl. No	Description	Qty	Unit Cost excluding taxes	Tax Per Unit	Total Cost including taxes Per Unit	Total Value
<b>A</b>	<b>HARDWARE (As per annexure V-A to v-J)</b>					
1	Desktop Computer with preloaded Operating System Microsoft Windows 7	118				
2	Thin Clients with AMD/Intel/ VIA mobile processor (processor speed:1GHz or above, Operating System LINUX based with Browser & Java run time compatible with Oracle AS & Forms 10G/11G with multilingual/ Unicode support )	225				
3	Laser Printer	70				
4	Network Laser Printer	16				
5	Dot Matrix Printer 80 Column	225				
6	Dot Matrix Printer 136 Column	70				
7	Document Scanner Resolution in dpi: 1200x1200, Speed in PPM:NA, ADF Capacity: NA, Flat Bed Size: A4, Document Size: A4	70				
8	Document Scanner Resolution in dpi: 300, Speed in PPM:20, ADF Capacity: 50, Flat Bed Size: NA, Document Size: Legal	14				
	<b>Total of A</b>					
<b>B</b>	<b>Online UPS</b>					
9	2KVA Online UPS with 2hrs backup	57				
10	40KVA, IGBT (4x10KVA) Vertical Modular Online UPS with 2hrs backup	04				
	<b>Total of B</b>					
<b>C</b>	<b>TOTAL COST (A+B)</b>					
			XXX		XXX	XXX

Note:

1. Rate to be quoted for one unit of each item
2. All items should be covered under warranty for 60 months.
- 3) All prices should be quoted F.O.R. destination (As per annexure - V) inclusive of all taxes and contingent cost including central sales tax, vat, excise, packing & forwarding, transportation, insurance, handling and installation etc.,

## ANNEXURE – IIIC

## Details of Earnest Money Deposit

Sl. No.	Particulars of Hardware	Configuration	Earnest Money (Rs.)
1.	DESKTOP COMPUTER	As per annexure –IV-A	80,000.00
2.	THIN CLIENTS	As per annexure –IV-B	1,15,000.00
3.	LASER PRINTERS	As per annexure –IV-C & IV-D	15,000.00
5.	DOT MATRIX PRINTER	As per annexure –IV-E & IV-F	1,05,000.00
7.	DOCUMENT SCANNER	As per annexure –IV-G & IV-H	11,000.00
9.	ONLINE UPS	As per annexure –IV-I & IV-J	90,000.00
		<b>Total</b>	<b>4,16,000.00</b>

**ANNEXURE-IV-A**

<b>TECHNICAL SPECIFICATIONS FOR DESKTOP COMPUTER WITH PRELOAD OPERATING SYSTEM MICROSOFT WINDOWS 7</b>			
<b>COMPONENTS OF Rack Mountable SERVER</b>	<b>SPECIFICATIONS OF DESKTOP COMPUTER</b>	<b>Complie d Yes/No</b>	<b>Deviation s , If any.</b>
1. Make and Model	Model to be quoted		
2. CPU	Intel core i3-530, 2.93Ghz, 4 MB L3 cache and 1066MHz FSB.		
3. Chipset	Intel 5 series or better on OEM Motherboard		
4. Bus Architecture	Integrated Graphics, 2PCI Express x 1 and 1 PCI Express x 16.		
5. Memory	2 GB 800 MHz DDR3 RAM with 8 GB Expandability		
6. Hard Disk Drives	320 GB 7200 rpm Serial ATA HDD.		
7. Monitor	47 cm (18.5 inch) TFT Digital Colour Monitor TCO-05 certified		
8 Keyboard	104 Keys		
9. Mouse	Optical		
10. Bays	4 Nos. (2 Nos. 5.25 inches for optical Media Drives and 2 Nos. 3.5 inches for Hard Disk Drives).		
11. Ports	6 USB Ports (with at least 2 in front), 1 Serial audio ports for microphone and headphone in front.		
12. Cabinet	Mini Tower		
13. DVD ROM Drive	8x or better DVD ROM Drive		
14. Networking facility	10/100/1000 on board integrated network Port with remote booting facility remote system installation remote wake up.		
15. Operating System	Windows 7 Professional / RHEL / SUSE Linux preload with Media and Documentation and Certification of Authenticity		
16. OS Certifications	Windows 7 and Linux Certification		
17. Power Management	Screen Blanking, Hard Disk and system Idle Mode in power on, set up Password, Power supply SMPS Surge protected.		
18. Preloaded software	Norton or McAfee or eTrust or e-Scan or Fore front or Trend Micro or PC Tool or Quick heal Antivirus (Latest Version) with 60 days License. (Included in case of Windows 7 only)		

**ANNEXURE-IV-B**

**TECHNICAL SPECIFICATIONS FOR THIN CLIENTS**

<b>COMPONENTS OF Rack Mountable SERVER</b>	<b>SPECIFICATIONS OF THIN CLIENTS</b>	<b>Complied Yes/No</b>	<b>Deviations , If any.</b>
1. Make and Model	Model to be quoted		
2. RAM	1GB DDR2/SDRAM (includes 64 MB reserved for video)		
3. Flash	512 MB powered IDE Flash		
4. Graphics	16 MB graphics shared memory with support for high resolution		
5. Monitor	Monitors up to 1280 x 1024, 43.18 cm (17 inch) squire TFT TCO-03 Compliant Monitor		
6. Audio	Line in, Line out and speaker out		
7. Keyboard	Minimum 104 Keys Keyboard with USB 2.0 or PS2 interface		
8. Mouse	2 button Scroll Optical mouse with USB 2.0 or PS2 interface		
9. Expansion	Mini PCI/PCI Slot		
10. Printer support	Local and network Printers (RDP, ICA, LDP, JetCET)		
11. Networking and	TCP/IP with DNS and DHCP, 10/100 Base Fast Ethernet, Protocols Twisted pair (RJ-45), Point-to-point Protocol (PPP), Point-to-point Protocol over Ethernet (PPPoE), Point-to-point Tunneling Protocol (PPPTP), Wake on LAN and PXE.		
12. I/O Ports and	4 USB ports (ver 2.0), 1 PS/2, 1 RJ-45, 1 VGA Connectors		
13. Power Supply	100 to 240 VAC, 50 Hz energy-saving automatic power down.		
14. Terminal Server	X RDP and X ICA, X ICA, X 11R6 and REXEC Protocols		
15. Operating System &	LINUX (Latest Version) with MOZILLA 1.7 or Management s/w FIREOX 1.5 or higher, Java runtime compatible with Oracle ASR Form 10G/11G		
16. Additional	DHCP/FTP enabled flash upgrade, VNC Server and Feature Txtpad, Multi user/ Single User		
17. Physical	Connection cooled fanless design, no moving part. Characteristics		
18. Regulatory	EMI/EMC – FCC Class-B Compliance & Fire safety – UL or TUV Shock – CE Power Consumption		
19. Support for	Smart card reader (Reader not included)		
20. VESA Mount Kit	VESA Mount Kit Back side of TFT		

**ANNEXURE-IV-C**

**TECHNICAL SPECIFICATIONS FOR LASER PRINTER**

<b>COMPONENTS OF Rack Mountable SERVER</b>	<b>SPECIFICATIONS OF LASER PRINTER</b>	<b>Complied Yes/No</b>	<b>Deviations , If any.</b>
1. Make and Model	Model to be quoted		
2. Resolution (in dpi)	Mono 600x600		
3. Paper Size	A4		
4. Print Speed in PPM (A4 size)	14		
5. Port	1 USB		
6. Memory (in MB)	NA		
7. Netwrok Card 10/100	NA		
8. Duplexing	NA		

**ANNEXURE-IV-D**

**TECHNICAL SPECIFICATIONS FOR NETWORK LASER PRINTER**

<b>COMPONENTS OF Rack Mountable SERVER</b>	<b>SPECIFICATIONS OF LASER PRINTER</b>	<b>Complied Yes/No</b>	<b>Deviations , If any.</b>
1. Make and Model	Model to be quoted		
2. Resolution (in dpi)	Mono 600x600		
3. Paper Size	A4		
4. Print Speed in PPM (A4 size)	32		
5. Port	1 USB		
6. Memory (in MB)	NA		
7. Netwrok Card 10/100	Yes		
8. Duplexing	Yes		

ANNEXURE-IV-E

TECHNICAL SPECIFICATIONS FOR DOT MATRIX PRINTER

<b>COMPONENTS OF Rack Mountable SERVER</b>	<b>SPECIFICATIONS OF DOT MATRIX PRINTER</b>	<b>Complied Yes/No</b>	<b>Deviations , If any.</b>
1. Make and Model	Model to be quoted		
2. Pins	24		
3. Column	80		
4. CPS at 10 cpi	300		
5. Port	One parallel English and Devnagri script inbuilt		

ANNEXURE-IV-F

TECHNICAL SPECIFICATIONS FOR DOT MATRIX PRINTER

<b>COMPONENTS OF Rack Mountable SERVER</b>	<b>SPECIFICATIONS OF DOT MATIX PRINTER</b>	<b>Complied Yes/No</b>	<b>Deviations , If any.</b>
1. Make and Model	Model to be quoted		
2. Pins	24		
3. Column	136		
4. Print Speed	500 cps @ 10cpi and 720 cps @ 15 cpi in draft mode.		
5. Port	One parallel English and Devnagri fonts supporting ISCII, PC-ISCII standtdards		
6. Paper feed	Both Friction and tractor feed with push tractor, option of second and third push tractor and Auto sheet feeder		
7. Data Buffer	128 KB		
8. Automatic features	Automatic gap adjustment, Automatic paper loading and paper parking,		

**ANNEXURE-IV-G**

**TECHNICAL SPECIFICATIONS FOR DOCUMENT SCANNER**

<b>COMPONENTS OF Rack Mountable SERVER</b>	<b>SPECIFICATIONS OF DOCUMENT SCANNER</b>	<b>Complied Yes/No</b>	<b>Deviations , If any.</b>
1. Make and Model	Model to be quoted		
2. Resolution (in dpi)	1200x1200		
3. Paper Size	A4		
4. Speed in PPM (A4 size)	NA		
5. ADF Capacity	NA		
6. Flat Bed Size	A4		
7. Document Size	A4		

**ANNEXURE-IV-H**

**TECHNICAL SPECIFICATIONS FOR DOCUMENT SCANNER**

<b>COMPONENTS OF Rack Mountable SERVER</b>	<b>SPECIFICATIONS OF DOCUMENT SCANNER</b>	<b>Complied Yes/No</b>	<b>Deviations , If any.</b>
1. Make and Model	Model to be quoted		
2. Resolution (in dpi)	600x600		
3. Paper Size	Legal		
4. Speed in PPM	8		
5. ADF Capacity	30		
6. Flat Bed Size	A4		
7. Document Size	Legal		



**TECHNICAL SPECIFICATIONS FOR ONLINE UPS**

<b>COMPONENTS OF Rack Mountable SERVER</b>	<b>SPECIFICATIONS OF ONLINE UPS</b>	<b>Complied Yes/No</b>	<b>Deviations , If any.</b>
1. Make and Model	Model to be quoted		
2. Rating of UPS	2KVA, IGBT (Online UPS with isolation transformer suitable for single phase AC input & single phase Ac output, Floor Mounted Type)		
3. Indicative Back-up time	120 Minutes		
4. Battery	42 AH (SMF)		
5. Battery Make	Exide, Quanta		
6. DC Volt	168V		
7. I/P Range	160V to 280V, 50+/-3% Hz single phase AC		
8. UPS power factor at rated load	Better than 0.9 lagging		
9. Trolley for battery	Trolley for battery bank and the firms shall also connect		
10. Protection	Following protection shall be provided in UPS: A. Over voltage, short circuit, and overload at UPS output terminal. B. under voltage at battery terminal C. over shoot and under shoot not be greater than 4% of rated voltage for duration of 40m sec. (maximum)		

**TECHNICAL SPECIFICATIONS FOR ONLINE UPS**

COMPONENTS OF Rack Mountable SERVER	SPECIFICATIONS OF ONLINE UPS	Complied Yes/No	Deviations , If any.
1. Make and Model	Model to be quoted		
2. Rating of UPS	40KVA, IGBT (4x10KVA) Vertical Modular Online UPS with suitable for auto convertible single/three phase AC input & auto convertible single/three phase Ac output (Rack mount)		
3. Indicative Back-up time	120 Minutes		
4. Battery	150 AH (SMF)		
5. Battery Make	Exide, Quanta		
6. DC Volt	384x2V (768Vdc)		
7. I/P Range	277V to 468V, 50+/-5% Hz		
8. UPS power factor at rated load	Better than 0.9 lagging		
9. THDI	≤5%		
10. Out put waeform	Standard sinusoidal		
11. Output P.F.	0.8		
12. Peak Value Factor	3:1		
13. Dynamic Response	≤3%		
14. Recovery Time for response	≤40MS		
15. Overload	110% 10Min; 120% 1Min protection, 150% 200ms (Linear load)		
16. Protection	Following protection shall be provided in UPS: A. Over voltage, short circuit, and overload at UPS output terminal. B. under voltage at battery terminal C. over shoot and under shoot not be greater than 4% of rated voltage for duration of 40m sec. (maximum)		

## Location wise Bill of Materials

Sl No	District	Treasury	Sub Treasury	THIN CLIENTS	DESKTOP COMPUTER WITH PRELOADED OPERATING SYSTEME MICROSOFT WINDOWS 7	LASER PRINTER	NETWORK LASER PRINTER	DOT MATRIX PRINTER 80 COLUMN	DOT MATRIX PRINTER 136 COLUMN	DOCUMENT SCANNER	DOCUMENT SCANNER	2 KVA ONLINE UPS WITH 2HRS BACKUP	40KVA, IGBT (4x10KVA) Vertical Modular Online UPS
1	Almora	Almora		7	2		1	7			1		
2	Almora		Danya	2	1	1		2	1	1		1	
3	Almora		Lamgara	2	1	1		2	1	1		1	
4	Almora		Takula	2	1	1		2	1	1		1	
5	Almora		Deghat	2	1	1		2	1	1		1	
6	Almora		Molekhal	2	1	1		2	1	1		1	
7	Almora		Chaukhutia	2	1	1		2	1	1		1	
8	Almora		Dwarahat	2	1	1		2	1	1		1	
9	Almora		Bhikiyasain	2	1	1		2	1	1			
10	Almora		Ranikhet	2	1	1		2	1	1			
			<b>TOTAL</b>	<b>25</b>	<b>11</b>	<b>9</b>	<b>1</b>	<b>25</b>	<b>9</b>	<b>9</b>	<b>1</b>	<b>7</b>	<b>0</b>
11	Bageswar	Bageswar		5	2		1	5			1		
12	Bageswar		Garun	2	1	1		2	1	1		1	
13	Bageswar		Kanda	2	1	1		2	1	1		1	
14	Bageswar		Kapkot	2	1	1		2	1	1		1	
			<b>TOTAL</b>	<b>11</b>	<b>5</b>	<b>3</b>	<b>1</b>	<b>11</b>	<b>3</b>	<b>3</b>	<b>1</b>	<b>3</b>	<b>0</b>
15	Chamoli	Chamoli		6	2		1	6			1		
16	Chamoli		Chamoli	2	1	1		2	1	1		1	
17	Chamoli		Joshimath	2	1	1		2	1	1		1	
18	Chamoli		Pokhari	2	1	1		2	1	1		1	
19	Chamoli		Gairsain	2	1	1		2	1	1		1	
20	Chamoli		Ghat	2	1	1		2	1	1		1	
21	Chamoli		Deval	2	1	1		2	1	1		1	
22	Chamoli		Narayanbagar	2	1	1		2	1	1		1	
23	Chamoli		Karnprayag	2	1	1		2	1	1			
24	Chamoli		Tharali	2	1	1		2	1	1			
			<b>TOTAL</b>	<b>24</b>	<b>11</b>	<b>9</b>	<b>1</b>	<b>24</b>	<b>9</b>	<b>9</b>	<b>1</b>	<b>7</b>	<b>0</b>
25	Champawat	Champawat		5	2		1	5			1		
26	Champawat		Lohaghat	2	1	1		2	1	1		1	
27	Champawat		Pati	2	1	1		2	1	1		1	
28	Champawat		Tanakpur	2	1	1		2	1	1		1	
			<b>TOTAL</b>	<b>11</b>	<b>5</b>	<b>3</b>	<b>1</b>	<b>11</b>	<b>3</b>	<b>3</b>	<b>1</b>	<b>3</b>	<b>0</b>

29	Dehradun	Dehradun		10	3		1	10			1		
30	Dehradun		Tyuni	2	1	1		2	1	1			1
31	Dehradun		Mussoorie	2	1	1		2	1	1			1
32	Dehradun		Rishikesh	3	1	1		3	1	1			1
33	Dehradun		Viksanagar	3	1	1		3	1	1			1
34	Dehradun		Chakarata	2	1	1		2	1	1			
			<b>TOTAL</b>	<b>22</b>	<b>8</b>	<b>5</b>	<b>1</b>	<b>22</b>	<b>5</b>	<b>5</b>	<b>1</b>	<b>4</b>	<b>0</b>
35	Garhwal	Pauri Garhwal		5	3		1	5			1		
36	Garhwal	Kotdwar		2	2	1		2	1	1			
37	Garhwal	Lansdwon		2	2	1		2	1	1			
38	Garhwal		Satpuli	2	1	1		2	1	1			1
39	Garhwal		Srinagar	3	1	1		3	1	1			1
40	Garhwal		Thalisain	2	1	1		2	1	1			1
41	Garhwal		Dhumakot	2	1	1		2	1	1			
			<b>TOTAL</b>	<b>18</b>	<b>11</b>	<b>6</b>	<b>1</b>	<b>18</b>	<b>6</b>	<b>6</b>	<b>1</b>	<b>3</b>	<b>0</b>
42	Haridwar	Haridwar		4	2		1	4			1		
43	Haridwar	Roorkee		2	2	1		2	1	1			
44	Haridwar		Haridwar	2	1	1		2	1	1			1
45	Haridwar		Laksar	2	1	1		2	1	1			1
			<b>TOTAL</b>	<b>10</b>	<b>6</b>	<b>3</b>	<b>1</b>	<b>10</b>	<b>3</b>	<b>3</b>	<b>1</b>	<b>2</b>	<b>0</b>
46	Nainital	Nainital		5	2		1	5			1		
47	Nainital	Haldwani		2	2		1	2			1		
48	Nainital		Kaladungi	2	1	1		2	1	1			1
49	Nainital		Ramnagar	2	1	1		2	1	1			1
50	Nainital		Betalghat	2	1	1		2	1	1			1
51	Nainital		Kosyakutoli	2	1	1		2	1	1			1
			<b>TOTAL</b>	<b>15</b>	<b>8</b>	<b>4</b>	<b>2</b>	<b>15</b>	<b>4</b>	<b>4</b>	<b>2</b>	<b>4</b>	<b>0</b>
52	Pithoragarh	Pithoragarh		7	3		1	7			1		
53	Pithoragarh		Berinag	2	1	1		2	1	1			
54	Pithoragarh		Didihat	2	1	1		2	1	1			
55	Pithoragarh		Gangolihat	2	1	1		2	1	1			1
56	Pithoragarh		Munsyari	2	1	1		2	1	1			1
57	Pithoragarh		Thal	2	1	1		2	1	1			1
58	Pithoragarh		Askot	2	1	1		2	1	1			1
59	Pithoragarh		Devalthal	2	1	1		2	1	1			1
60	Pithoragarh		Dharchula	2	1	1		2	1	1			1
61	Pithoragarh		Ganaigangoli	2	1	1		2	1	1			1
			<b>TOTAL</b>	<b>25</b>	<b>12</b>	<b>9</b>	<b>1</b>	<b>25</b>	<b>9</b>	<b>9</b>	<b>1</b>	<b>7</b>	<b>0</b>
62	Rudraprayag	Rudraprayag		5	2		1	5			1		
63	Rudraprayag		Agastyamuni	2	1	1		2	1	1			1
64	Rudraprayag		Jakholi	2	1	1		2	1	1			1
65	Rudraprayag		Ukhimath	2	1	1		2	1	1			1
			<b>TOTAL</b>	<b>11</b>	<b>5</b>	<b>3</b>	<b>1</b>	<b>11</b>	<b>3</b>	<b>3</b>	<b>1</b>	<b>3</b>	<b>0</b>
66	Tehri Garhwal	Tehri Garhwal		6	2		1	6			1		
67	Tehri Garhwal	Narendra Nagar		2	2	1		2	1	1			

68	Tehri Garhwal		Deoprayag	2	1	1		2	1	1		1	
69	Tehri Garhwal		Ghansali	2	1	1		2	1	1		1	
70	Tehri Garhwal		Pratapnagar	2	1	1		2	1	1		1	
71	Tehri Garhwal		Thatyur	2	1	1		2	1	1		1	
			<b>TOTAL</b>	<b>16</b>	<b>8</b>	<b>5</b>	<b>1</b>	<b>16</b>	<b>5</b>	<b>5</b>	<b>1</b>	<b>4</b>	<b>0</b>
72	U S Nagar	U S Nagar		9	3		1	9			1		
73	U S Nagar		Bazpur	2	1	1		2	1	1		1	
74	U S Nagar		Gadarpur	2	1	1		2	1	1		1	
75	U S Nagar		Jaspur	2	1	1		2	1	1		1	
76	U S Nagar		Kashipur	2	1	1		2	1	1		1	
77	U S Nagar		Khatima	2	1	1		2	1	1		1	
78	U S Nagar		Kichha	2	1	1		2	1	1		1	
79	U S Nagar		Sitarganj	2	1	1		2	1	1		1	
			<b>TOTAL</b>	<b>23</b>	<b>10</b>	<b>7</b>	<b>1</b>	<b>23</b>	<b>7</b>	<b>7</b>	<b>1</b>	<b>7</b>	<b>0</b>
80	Uttarkashi	Uttarkashi		6	2		1	6			1		
81	Uttarkashi		Purola	2	1	1		2	1	1			
82	Uttarkashi		Barkot	2	1	1		2	1	1		1	
83	Uttarkashi		Bhatwari	2	1	1		2	1	1		1	
84	Uttarkashi		Dunda	2	1	1		2	1	1		1	
			<b>TOTAL</b>	<b>14</b>	<b>6</b>	<b>4</b>	<b>1</b>	<b>14</b>	<b>4</b>	<b>4</b>	<b>1</b>	<b>3</b>	<b>0</b>
85	State Data Center	Dehradun		0	0		2	0	0				4
			<b>TOTAL</b>	<b>0</b>	<b>12</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>4</b>

<b>GRAND TOTAL</b>				<b>225</b>	<b>118</b>	<b>70</b>	<b>16</b>	<b>225</b>	<b>70</b>	<b>70</b>	<b>14</b>	<b>57</b>	<b>4</b>
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**PERFORMANCE BANK GUARANTEE (Specimen only)**

To,  
 Director  
 Treasury and Finance Services, Uttarakhand  
 23, Laxmi Road, Dalanwala, Dehradun-248001

This deed of guarantee made on this ... day... 2011 by ..... Bank, having its registered/Head office at ..... and amongst all places a branch at ..... And wherever the context so requires includes its successors and assigns (hereinafter called the SURETY) for the favour of Director, Treasury and Finance Services, Uttarakhand, 23, Laxmi Road, Dalanwala, Dehradun (hereinafter called Department) and wherever the context so requires include its successors and assigns. The Department is placing the order for purchase is hereby called as "purchaser".

The Purchaser has placed an order no. .... Dated the ..... (hereinafter called the 'Said Order') for supply & installation of Computer Systems, software and peripherals, Thin Clients and Online UPS at the State Data Centre, 23 Laxmi Road Dehradun and Treasury and Sub-Treasuries ..... for the total value of Rs. .... with M/s ..... , a company having its registered office at ..... and wherever the context so requires includes its successors and assigns (hereinafter called to or referred to as 'The Supplier').

In terms of the order, the supplier is required to furnish the purchaser at his own cost a Performance Bank Guarantee for an amount of Rs. .... (equal to the 10% of the above total value) for fulfilling the conditions of technical delivery in the purchase order towards guarantee against all manufacturing defects for a period upto ..... (60 months for all hardware items, from the date of installation of Computer Systems, Software and peripherals and acceptance thereof).

The surety at the request of the supplier agreed to issue a Performance Bank Guarantee in terms of the order. Further the supplier and the purchaser have agreed that the supplier shall repair or replace free of cost, equipments, machinery, its parts and components found defective on account of bad workmanship or defective materials or inferior manufacture as mentioned in the warranty and guarantee clause.

We ..... (Indicate the name of the Bank giving the guarantee) do hereby undertake to pay the amounts due and payable under this guarantee, without any demur merely on a demand from the purchaser stating that the amount claimed is due by way of loss or damage caused to or would be caused to or suffered by the purchaser by reason of breach by the supplier in any of the terms or conditions contained in the said order or by reason of the supplier's failure to perform the order. (ANY SUCH DEMAND MADE BY THE PURCHASER SHALL BE CONCLUSIVE AS REGARDS THE AMOUNT DUE AND PAYABLE TO THE PURCHASER UNDER THIS GUARANTEE).

We undertake to pay to the purchaser any money so demanded notwithstanding any dispute or disputes raised by the supplier in any suit or proceeding pending before any Court or Tribunal or Arbitration relating thereto, our liability under this present being absolute and unequivocal. The payment so made by us under this Guarantee shall be a valid discharge of our liability for payment there under and the supplier shall have no claim against us for making such payment.

Page We ..... (Indicate the name of the Bank giving the guarantee) further agree with the purchaser that the purchaser shall have the fullest liberty without our consent and without affecting in any manner our obligations there under to vary any of the terms

and conditions of the said order or to extend time of performance by the said supplier from time to time or to postpone for any time or from time to time any of the powers exercisable by the purchaser against the said supplier and to forbear or enforce any of the terms and conditions relating to the said order and we shall not be relieved from our liability by reason of any such variation, or extension being granted to the said supplier or for any forbearance, act or omission on the part of the purchaser or any indulgence by the purchaser to the said supplier or by any such matter or thing whatsoever which under the law relating to sureties, but for this provision, have effect of so relieving us.

We shall not be discharged or released from the guarantee by any arrangement between the purchaser and the supplier with or without consent of the surety or by any alteration in the obligations of the parties or by any indulgence, forbearance whether as to payment time, performance or otherwise.

This guarantee shall not be affected by any change in the constitution of M/s -----  
- i.e. supplier by absorption with any other body or corporation or other and this guarantee will be available to or enforceable by such body or corporation also.

Unless a claim under this guarantee is made by the purchaser against us on or before (date of expiry of guarantee), all the rights of the purchaser under this guarantee shall be forfeited and the bank shall be relieved and discharged from all liability under this guarantee.

Notwithstanding anything contained herein:

- a. Our liability under this Bank Guarantee shall not exceed Rs.----- (Rupees .....).
- b. This Bank Guarantee shall be valid upto----- and
- c. We are liable to pay the guaranteed amount or any part thereof under this Bank Guarantee only and only if you serve upon us a written claim or demand on or before-----

DATED AT \_\_\_\_\_ (PLACE) THIS \_\_\_\_\_ DAY OF-----.  
FULL SIGNATURE WITH SEAL OF THE BANK (SURETY)